



# Getting to Know...

The Sims FreePlay

for A Level AQA Media Two

Second Edition, January 2024

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# Teacher's Introduction

This resource has been written for the AQA Media Studies A Level specification (7572), with a specific focus on Media Two: In Depth Study: Video Games: The Sims FreePlay.

As a 'Getting to Know' pack, this resource has been constructed to actively engage students with the source material through a range of stimulating, focused and entertaining magazine-style articles exploring different topics across the media frameworks and theories. Discussion tasks are included throughout to recap knowledge. At the end of the resource, we have included a range of more challenging essay-style questions for students to test their learning.

The structure of the pack is as follows:

1. What Should I Know? – a brief overview of the key facts/information about the close study product.
2. Getting to Know... – nine articles on a variety of topics. In these articles, we have tried to focus on the more niche aspects of the product that may not have been covered by textbooks, to broaden students' understanding.
3. Show What You Know – four essay-style questions on the close study products complete with an answer section.

Our aim with this resource is to provide variety for those students who may feel overloaded by textbooks and other learning materials with a solely academic writing style. The blend of informative content and entertaining presentation style will not only help to strengthen a student's knowledge of the product, but also help to foster a genuine interest in it.

*January 2024*

## **Second Edition, January 2024**

Changes have been made to the resource to account for the changes made to the set products, for assessment from 2024.

# What Should I Know?

## The Sims FreePlay (2011)

### Background information

- Developed by **Maxis, Firemonkey Studios, Blue Tape Entertainment**, and
- Published by **Electronic Arts (EA)**, available for download on the App Store and
- The game has been continually updated since release in order to retain player interest including an AR (augmented reality) function added in late 2018.

### Plot and gameplay overview

- **Social simulation game** where you create a virtual world filled with virtual people
- The game features **microtransactions** that allow the user to purchase virtual unlockable items – however, this industry practice has been criticised.

### Release information

- At the time of writing, the game has a **4 star rating** on Google Play from a total of 1,200 ratings – on the App Store it has a **4.4 star rating** from 23,666 ratings – indicating a popularity on both platforms but a much larger market share on Android devices compared to Apple.
- Released as a **free-to-play** version with less content than the full PC games.
- Original released on **15<sup>th</sup> December 2011** for **Android, iOS** (Apple operating system). The Windows Phone version was discontinued as the operating system was discontinued.

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# Getting to Know... The Sims FreePlay

## 1. The Sims audience breakdown and cultural legacy

### Audiences

The Sims is one of the most recognisable gaming franchises to have emerged in the last couple of decades, and one that has permeated mainstream pop culture. For anything to really make an impact on pop culture, instead of just a small, dedicated fan base, it has to have a really sweeping broad audience appeal. So, who plays The Sims, and why?

### Demographics

A standout figure from the overall gender split of the whole Sims series is the fact that it is skewed towards women, and EA itself has estimated that women make up about 65% of its audience. An estimation for gaming in general, as a hobby, is that there is a pretty even split 50/50 between men and women, so The Sims' demo is notable because of that imbalance. It's hard to find precise figures for FreePlay because of the smaller scale, but it would be logical to assume that because of the overall trend, there's a similar division along gender grouping.

In terms of age, The Sims has a remarkably broad audience grouping. Thanks to the lack of adult content, controversy, sex or violence, the games are all accessible and suitable for children and young teens as well as still being engaging for older categories.

With FreePlay specifically, we can see that the demographic split between iOS and Android is skewed towards the latter, which can be seen in how the app has over five million downloads on Google Play, whereas it only has around 20,000 in the Apple App Store. This is not unusual as iOS is only available on iPhones, whereas Android operating systems are used by an equal number of smartphones with rival phone manufacturers primarily because it sells less expensive, but globally Android smartphones make up about 80% of all units sold. The Sims FreePlay's audience, but of a broader market trend for mobile games.

### Psychographics

EA hasn't really released the psychographics of its target audience, so we're going to have to go off what we know. For a start, as a mobile game, the primary target audience is going to likely have less of a serious, **active** interest in gaming and more of a casual, **passive** interest, compared to the more dedicated audience of the full PC/console games.

A want for light-hearted entertainment as opposed to more intense, story-driven narrative games is likely to be another key factor. The Sims has no set story, and your own actions create the narrative that happen within the world; there are no pre-recorded cutscenes. The comical tone of many of the quests, events and dialogues in the game and The Sims as a franchise (being able to turn a Sim into a pool, giving Sims 'Whale Rage' in the medieval era) also indicates the core audience are not looking for intensely engaging gameplay involving violence or distressing and disturbing themes.

Equally, a desire to create and control, instead of following along with a set structure, is another reason why people play The Sims FreePlay instead of a more conventional mobile game.

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with Hall's reception theory in mind, an audience that takes a preferred reading to that enjoys the relative lack of structure and the more free-from nature of the game. This reading might be from players who value a solid story to relate with and be guided

## Industry impact

Often when a style of media or genre becomes extraordinarily popular really fast, oversaturation of the market by copycat texts trying to ride the wave of popularity hasn't really happened with The Sims, and there have been few direct competitors.

The only really similar game that has also become hugely popular is Animal Crossing for its consoles and mobile, but there are major differences between the two. In the cartoonish Animal Crossing, the world is populated with talking animals instead of people, and the player is in a godlike controlling role.

The franchise also has a strong dedicated **fandom**. That iconic green diamond hovering over someone's head has been a common Halloween or New Year's Eve costume because The Sims is so easily recognised and so well beloved. As Jenkins puts forward, costumes and merchandise of a certain media franchise allow people to actively display their interests and connect with people via this shared fandom, which, in this specific case, is The Sims. But it's important to remember that this fandom has been cultivated by the entire series, not just FreePlay, which is a relatively minor addition to the overall canon.

Fandom  
joining  
development  
activities

## Discussion questions

- 1) What might be a difference in psychographics between players of The Sims FreePlay and the full The Sims 4 game for PC and consoles?
- 2) What is a notable oddity about the psychographics of The Sims franchise?
- 3) Why might the content of the franchise affect its commercial success?

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## 2. A history of mobile games – the reborn medium

I need you to imagine you are wading back along the winding, raging river of time until you arrive at the far distant shores of the year 2008. Among the mist and the fog of eternity stands a colossal monolith like one of the giant rocks of Stonehenge. You see the curved rectangular form, the glimmering reflection of the glass, and a round indent emblazoned with the outline of a square. Curiously, you press the enticing symbol. A blaze of light erupts, momentarily blinding you. But as your sight returns you see it. The genesis of it all – the original App Store.

OK, so maybe I've overdone it a bit, but the point is that Apple's App Store was seen as the basis for the idea of 'mobile gaming' as we know it today. If you want to get technical, phones did have games before the App Store, such as the Snake application that came loaded onto Nokia 3310s (the insane strong phone you could throw off a bridge and it wouldn't even scratch), but the App Store changed how they were made, marketed and used. Instead of being built in the phone from the factory, Apple and other third-party developers could design new games and post them for sale through the marketplace.

However, the novelty of playing a game on your phone soon wore off and suddenly giving a damn about Angry Birds or Doodlejump. It was a bit of fun, but not enough time on a repeat basis – not like a console or PC game. The games were fun enough in mechanics and storytelling that they really weren't engaging for audiences beyond

Now, however, the format is back – it has been remade in a new form, more popular than ever. In the USA alone the number of people playing mobile games has shot up from approximately 100 million in 2010 to 164 million in 2015, and this upward growth has only continued since (source: [statista.com/statistics/234635/number-of-mobile-gamers-forecast/](http://statista.com/statistics/234635/number-of-mobile-gamers-forecast/)).

### Why is mobile gaming more popular than ever before?

For one thing, phones have come a long way in terms of hardware specs, even just in the last few years. More powerful processors, more powerful graphics cards, and, most importantly, higher definition than previous generations.

Phone games have always been hampered by the fact that, compared to a PC or TV mobile game, they are small to be truly competitive in terms of usability. A game such as Candy Crush does it need a fancy graphics processor – but something like Fortnite, that you can't play on a phone, probably wouldn't translate well onto a smaller scale.

The major change in recent years, however, has been major existing gaming franchises moving to the mobile format. Pokémon Go was the first big hitter, incorporating augmented reality into the mobile format. Present battle royale games, PUBG and Fortnite, have also brought the masses back to the mobile format. The dismay of every secondary school teacher who was already sick of their students playing Fortnite instead of working. These recognisable and established brand names, combined with the marketing reserves of huge companies such as Electronic Arts to fund development, have resulted in the capabilities of mobile games shooting up.

The Sims FreePlay is an example of an established, reputable gaming franchise expanding to the mobile format and it has been notably successful because of the pre-existing fan base that the beloved game has. The Sims FreePlay is an example of the 'freemium' mobile game business model, where you can download and play for free, but, of course, you can pay real money for the convenience of skipping ahead or getting something. This business model has led to the thorny ethical issues surrounding it, as discussed on p. 25, 'Microtransactions'.

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### Discussion Questions

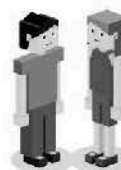
- 1) What technical factors may have influenced the rise in mobile gaming?
- 2) What major industrial change in mobile gaming has occurred in the last few years?
- 3) How does the form of mobile gaming influence the content that is produced? Compare to The Sims 4?



### 3. What makes The Sims unique?

There's not really much else like The Sims franchise, and if you tried to make a similar game now, people would probably say that you're a plagiarist.

As a core premise, it doesn't seem like the sort of thing that would actually be that fun or appealing as a game. You have the potential with this amazing new technology to do anything – drive a Ferrari along Californian coastal roads at 120 mph, take on alien creatures with a lightsaber and a hologram woman who tells you where to go – anything is possible! But with all this you choose to... uhh, build a house, and make people do things? Seems like the dull parts of real life but OK, you do you.



Maybe The Sims' popularity is in how it speaks to the millennial condition that we'd love to own our own house but, hey, the economy is a dump so to settle for a digital version for the meantime. But really, it's so much more than that. It's about creating something and to almost play God in your own little world.

#### Social simulation genre

On paper, the notion of a computer simulation of a virtual world of people with different personalities, jobs, pets, etc. sounds more like a laboratory experiment or the plot of a sci-fi film. But in The Sims FreePlay, this premise is framed to be a source of entertainment.

In essence, The Sims is a fancier version of when you play as a child making a world with toy cars and stuffed animals. Perhaps the success of The Sims as a series is because it's coding to allow us to tap into an inherent desire to play and imagine things.

The Sims' success was due to the unique and novel nature of the game, and it created its own new genre of 'social simulation'. There were a handful of pre-existing games with this idea, but The Sims helped to truly cement the conventions of the genre, which are...

#### ➤ Lack of a player character

This is perhaps the most counterintuitive aspect to The Sims. Instead of inhabiting a character within a story, you are in fact more of a godlike force or like a scientist. You choose what happens, but as the player you don't exist in the world of The Sims.

#### ➤ Social relationships as a source of entertainment

In The Sims there is no great battle between the forces of good and evil, no mythical object to retrieve from a lost Atlantean city, so where does the actual entertainment come from the Sims themselves, and how their lives play out in the world you create. Which...

#### ➤ The ability to create and design

This is a major draw of the series and it's the **sandbox** aspect of the game. Unlike a traditional narrative game where everything has been laid in place for you, The Sims lets you create the world where the drama unfolds. You can build houses, roads, schools, pools, etc. all within a virtual environment for these computerised people, whose personalities and attributes you shape and design. Essentially, you become a producer for a sort of virtual Big-Brother-esque reality show, but with even more meddling.

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## Different priorities

The Sims is an oddity in the game industry because it seemingly has very different priorities from many big **Triple-A** titles. While many game developers and writers are aiming for ultimate **immersion**, extremely cinematic aesthetics, and graphical verisimilitude that truly puts you in the world of the game (especially with VR tech), The Sims games are more focused on being light-hearted fun.

It's important to counter this with the fact that EA is by no means going against Hesmondhalgh's theory on the state of modern cultural industries. For instance, at a point in the history of The Sims, over a decade of continued success and sale, there is very little risk for EA to produce FreePlay. Not only that, but EA is most certainly profit-driven, and even though the game is free to play, it is a much lighter version of the full, paid version and is filled with **microtransactions**. So, yes, the franchise is a bit of an oddity in terms of content, but definitely not in terms of industrial practices.

### Discussion questions

- 1) Why do you think that The Sims, including FreePlay, has no direct competitors in the simulator genre? Consider industrial factors.
- 2) Considering the game as a social simulator with human characters, which one of the gratifications may a player get out of The Sims FreePlay?

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## 4. Production, distribution and marketing of The Sims

### Series creator Will Wright

The genesis of the original Sims was actually the result of a devastating Californian firestorm that destroyed the house of Will Wright, a budding game designer. Instead of ruining his life, which it absolutely could have done, it actually gave him the idea for a 'virtual doll house' where you could create, from the ground up, a virtual world replete with homes and people and many other things. It was the kernel of an excellent idea, but it lay dormant for a while before Maxis – the game development company Wright worked for – was eventually bought by Electronic Arts. The years after having his life turned upside down, Wright's vision was shown to the world with the release of The Sims in early 2000. Wright no longer works as the creative director of The Sims franchise, and has been producing other games since 2008, but his role as the series creator is an important part of backstory.



### Electronic Arts

Electronic Arts is an absolute behemoth of the industry. In fact, in 2019, EA is the company in the world, and in 2018 alone it generated an approximate revenue of (converts to around £2.8 billion). It owns the insanely popular FIFA franchise, Battlefront, and a whole bunch of stuff that makes the company so wealthy and powerful. The video game industry – not just the media – is pretty much dominated by a small handful of expansive companies, and EA is one of these companies. Consider EA as an equivalent of a major Hollywood studio such as Paramount Pictures or a major television network such as Sky TV.

The four production companies that were involved in the making of The Sims were Maxis, EA GAMES Studios, Blue Tongue Entertainment (two small studios) and EA Mobile. All four of these production companies are owned by Electronic Arts, which operates both vertical and horizontal ownership models in the gaming industry.

### Mobile game development

You're probably switching between reading this and looking at your phone, which is probably either using an iOS or Android operating system. Because these two systems are so different, mobile games need to have different versions in order to work on both, and this is why there are often multiple versions of a game. This is also why there are often multiple companies involved in the development as they may specialise specifically in one operating system.

Mobile games also have **engines**, the fundamental coding and software that the game are based upon. This is exactly the same as PC and console products, but on a smaller scale, because smartphones are multipurpose objects with a whole bunch of functions specialised for one task.

The technical format will differ between the content of a mobile app compared to a full-size game. The size and complexity of mobile game files. For example, The Sims 4 for PC is 10 GB which is a very large file. It makes practical sense to have a mobile version going to be a smaller sibling to a full game, and more simplistic simply because of smartphone processing power.

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## Distribution

The distribution process for selling mobile games is a highly efficient and low-cost company such as EA. Unlike traditional games sold on a cartridge or disk, all a company needs to do is upload a file onto the digital marketplace, and pay a fee in order to do this, and they can sell the game. The ease of accessibility and affordability is why there are so many independent creators posting their games. The cost of doing it for very little expense.

Clay Shirky, a media theorist, has noted how the internet gives users the power to consumers by letting their reviews and critiques be visible. As a result of this, a mobile app on the App Store or Google Play store can be a highly influential factor in whether a game is purchased or not. On these marketplaces, people can either simply leave a star rating or a short review. Importantly, the number of ratings is also displayed, something that represents the overall perceived quality of a mobile game. A 4.2 star rating from 100 reviews is a more balanced and fairer than a 5 star rating from only 10 reviews simply because of the larger sample size, going to be more accurately reflective of how people view the game, similar to how a 4.2 star rating from 100 reviews is more accurate than a 5 star rating from 10 reviews.

The Sims FreePlay is an example of how the production and distribution methods are low risk and efficient from a business perspective, especially for a major conglomerate like EA. The game doesn't need to be as large, the graphics don't need to be as high definition, and the game can be developed in less money and time, and then distributed on a global scale with ease.

## Regulation and age-rating

Surprisingly, The Sims FreePlay isn't actually rated E for Everyone, and in fact you can't play the game. In terms of actual content, the game is suitable for children, but the issue of microtransactions and their potential appeal to children who don't yet fully understand money. Mobile games aren't yet (in November 2019) regulated by a board like PEGI in Europe, but these age ratings are imposed by the App Store or Google Play.

## Marketing

The Sims FreePlay is almost every media text released today, makes use of social media in a lot of senses. It's incredibly cheap, you can directly interact with your audience, and it reaches swaths of people who scroll through Twitter or Facebook when they're bored or looking for entertainment. On these two outlets, the Facebook page is much more popular than the Twitter account, with over 1 million likes (Facebook) compared to around 70k followers (Twitter). Both their content, about updates to the game or prompts to play a particular quest with a friend, and a game and a click-through link to an app store or to the EA website.

The interactivity that social media marketing allows is both a blessing and a curse. The game's mockery, is publicly and openly displayed in a way that isn't really possible with a traditional game. For the social media team behind running the FreePlay Twitter and Facebook page, the game could be a source of backlash from users on social media who disagree with the direction of the game.

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## Discussion questions

- 1) The Sims speak in their distinctive fictional language 'Simlish' – what industrial reality influenced this creative decision?
- 2) Do you think The Sims FreePlay benefited from the App Store / Google Play Store user reviews?



## 5. The lucrative market of casual gaming (The Sims)

### Casual versus competitive gamers

Gaming is now a very much a mainstream pursuit, especially among younger audiences, but not everyone is on the same level of investment in and dedication to the hobby. For the majority of people, video games are a source of sporadic entertainment and they play casually. At the other end of the spectrum, there are people who would class themselves as gamers – they play regularly and competitively, and have a strong personal interest in the medium and the industry beyond the game and now.

A 'casual game' is one with a broad appeal in terms of gameplay and subject matter – something that pretty much anyone can get into without needing an interest in a particular genre of game or a certain skill level. A casual game is something you can play by yourself or with some friends, pick up for a few minutes and just have a fun time where no one fights anyone, whereas a hardcore game is to be more difficult and to reward playing for longer periods of time.

There also tends to be a split in aesthetics and visual styles between casual and serious games are often brighter, more colourful and less of a focus on a less realistic visual difference between Super Mario Kart – vibrant, cartoony, fun – and Gran Turismo – white, realistic-looking car models and scenery, more rewarding for long-term play. There are no hard rules on what falls into which category, but there are notable and recognisable trends.

### Dedication versus size

So, the trade-off between those two target game is that while dedicated gamers spend more on games, equipment, subscriptions, etc., they are also the smaller pool of people. It's a time-consuming one if you want to really get good at a particular game. So, from a business perspective, you have a choice: do you want to sell products worth hundreds of pounds to several thousand people or do you want to sell products worth the price of a coffee on an app?

If you're trying to sell a console game for £50+, expectations will be high because you're asking a lot of money to spend on a piece of entertainment. If a £50 game is a mediocre or disappointing one, it's likely to be refunded, backlash from customers, and a negative impact on the sales of the franchise (see Fallout 76 as an example of a recent catastrophic failure) – but is that going to be the course not; who has the time to complain about a cheap mobile game? In this era of instant gratification, it's a tough call.

### Is The Sims a casual franchise?

OK, so cool, we've established some basics, but it's time to focus in on The Sims –

On the one hand, the genre and the core premise of building a virtual world with people is very casual. It has broad appeal, it doesn't have missions or a long-form storyline, and it's accessible to people of any age really. But, on the other hand, The Sims is a game that rewards dedication, as the longer you spend building your virtual world and getting your Sims to do things, the more you can expand your creation.

An important perspective on this topic is from the EA executive in charge of The Sims franchise. He commented, 'I don't think of it as a casual game. We were one of the first games to target a broad audience...'

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## The Sims FreePlay and casual gaming

The Sims is one of the most successful gaming franchises ever made, and The Sims 4 (2013) has become a billion-dollar title thanks to the extreme demand for and consistent popularity of the series. But these larger, full-scale games are designed for PC or consoles, and not everyone has the interest in purchasing a £30 title nor may they have a decent computer that can run video game graphics smoothly. Currently, The Sims 4 is available for about £39, with more expansion packs and DLCs that can run that price up even more, but The Sims FreePlay is, well, free\* to play, which is instantly more appealing.

Whether or not the Sims series as a whole is casual is a big old debate, but it's hard to argue that The Sims FreePlay is not a vast, more casual form of the medium, and it would be a fair assertion to say that The Sims FreePlay is a casual game. It's significantly cheaper, it can be played when you've got a few minutes for a train, or wherever, and the game is much lighter compared to its PC/console counterparts.

### Discussion questions

- 1) Why might The Sims FreePlay be described as more casual in nature compared to The Sims 4?
- 2) Referring to uses and gratifications, what use might a hardcore/hobbyist game player get from The Sims FreePlay that a casual gamer might not?
- 3) What element of The Sims FreePlay's gameplay could be described as not being casual?



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## 6. Microtransactions and DLCs – the ethical issues in game design (The Sims FreePlay)

There is no avoiding the issue of microtransactions, one of the most widely detested trends in modern game design, and one that has raised many issues of regulation, and even legality. In a few years, the unknown term has fast become a byword for exploitative business tactics in the video game industry. These are in-game transactions where you can pay for something such as virtual money, a new weapon or a character skin – but, if you opt for a larger **DLC** pack, you pay smaller amounts of money for a smaller reward, hence the ‘micro’ element of the name.

**DLCs** – content that can be added on to a game, such as a vehicle or a character. These are often sold for a small fee, but can be expensive if you buy the base game.

On the surface, it seems like a pretty fair and understandable option, but some have criticised for being unfair to their customers. Consumers, commentators and governments have complaints and concerns about the gaming industry’s increasing focus on incorporating loot boxes into their products.

### The problems with microtransactions

In mobile games, which are often free or pretty cheap to purchase, microtransactions are expected – either that or you have un-skippable ads pop up every so often that you get if you paid for the game – so it’s not too surprising in this segment of the industry.

But the problems are the same; microtransactions prey upon the desire that many of us have to reach a goal by the path of least resistance. If you want to achieve something in a game and your options are to grind away for hours and hours or to pay a small fee to get it immediately, then what’s the problem with that? It’s an even choice with two fair options.

But the world is not so straightforward or balanced, where there is money to be made, there is exploitation. We can never know for sure, but who’s to say that the game makers make the free avenue much more time-consuming and less rewarding, in order to simply for the convenience? It might not be more honest and upfront to simply say ‘this is a pay-to-win game’ but then have no more of the methods of trying to crowbar open your wallet?

Another aspect of why microtransactions are so widely reviled by the general public (and lawmakers/governments, but we’ll get to that) is how often they entice children into spending money through the promise of quick success. It’s bad enough for teenagers and young adults who have no real perception of money as a concept, these in-game microtransactions can be even more so.

### Why is this relevant to The Sims FreePlay?

It’s relevant because The Sims FreePlay has microtransactions in it! Surprise, surprise – it’s a relevant point. In the game, which is admittedly the free version of the game, you can earn ‘SimCash’ through quests/activities in-game, or you can chuck money at it and get some instantly, exactly the same mechanics for pretty much any microtransaction.

In this game, however, it is more controversial simply because of the company that makes it. More commonly known as EA, this giant of the video game world has garnered a lot of criticism for a number of questionable business practices. Most recently, and most infamous (misuse) of microtransactions, such as the huge user and journalistic backlash against EA’s Star Wars Battlefront 2, a game which already costs around £50 to begin with. The Sims FreePlay is the only mobile game with microtransactions, but it is important to note that EA is a company that is using microtransactions at almost every opportunity.

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### Discussion Questions

- 1) What are the ethical issues that microtransactions in games, especially mobile games, raise in relation to game design?
- 2) Give a point for and a point against the statement ‘Microtransactions are an exploitative business tactic.’
  - a. For
  - b. Against
- 3) What aspects of The Sims FreePlay’s gameplay might encourage players to make microtransactions?



## 7. Pocket-sized universe – postmodernism and representation of reality in The Sims FreePlay

Oh boy! Postmodernism and The Sims – where to start? A digital simulation that resembles the real world filled with little people whose lives you can control is definitely ripe for postmodern analysis.

### Simulacra

Like the ancient Greek statues of gods and goddesses without the 'essence' of the subject matter that was the origin of the term, a Sim could absolutely be described as a **simulacrum**. It is a tiny 3D model of a human, with a virtual personality performing actions and tasks, but with no humanity or autonomy of its own. Equally, the same could be said for all of the models of buildings, animals, plants and other items that exist in our real world but are being replicated in the world of The Sims FreePlay, but the Sims themselves are perhaps the most obvious and complex examples of **simulacra** in the game.



**Simulacrum** – the simulacra – an imitation without the inherent qualities of the original thing that it imitates.

### Hyperreality

Umberto Eco, a postmodernist theorist and author, referred to Disneyland as a place where the worlds of the 'real' and the imaginary overlap. But hyperreality doesn't refer only to such places; it can also refer to media texts. On a virtual world with imagery that is recognisable but stylised. A virtual house in the game is hyperreal in the way in which the simulation makes it appear more real than the real thing.

### Implosion

Media and virtual society are inextricably linked (whether that's a good thing or not), and this is the postmodernist notion of **implosion**. The Sims content and gameplay that are utterly integral to the text are all rooted in real life, but they are also a reflection of the mundane parts of it. Recently, there was a 'Barista' update to the game where you could run a coffee shop with all the assorted props and people in your virtual society. With all the unlimited escapism that computer technology and games could offer, some people just want to escape to a virtual coffee shop.

The Sims doesn't explicitly make intertextual references to wider society or existing media. It draws upon the imagery and mechanics of our society and our world that we see in everyday life. As a social simulation, The Sims FreePlay is a strong example of the breaking down of the boundary between the constructed and the real.

### Representation of reality

Where The Sims differs wildly from other video games, and other media in general, is in the way it represents reality. In The Sims, the diversity of the Sims in your virtual world is up to you; you design them, but you need a variety of options to do so. The developers of The Sims have provided a wide range of options for the customisation of Sims, including racial identity, sexuality, age and appearance. Other elements such as personality traits, likes and dislikes, particular abilities and skills are often predetermined or not addressed in other games or fiction media.

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As a version of 'reality', The Sims is a heightened, comical and playful reflection of modern life in a colourful, cartoonish world. The game developers aren't aiming for **verisimilitude** in the visuals or in the quests and actions – aspects of the real world that are dark, miserable and depressing don't make it in because why would anyone want to play a simulation of the same thing they tread through every day?

### Discussion questions

- 1) The Sims FreePlay has been updated to include virtual reality (VR) capability – postmodernism is it? What does VR relate to?
- 2) Why do you think having written characters alter how social groups are represented?
- 3) How does the fact that the Sims speak in 'Simlish' be disguised as a simulacrum?

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## 8. Why do people play video games?

This is always a good question; with anything, it always comes back to 'why?' Except for eating, sleeping, reproducing, avoiding getting eaten by wolves, and all the other autopilot stuff we do so we don't die, everything else humans do can be questioned and dissected. So why do we play video games?

### Entertainment

'Why do people play games?' 'Because it's fun,' Socrates – 'That's not a deep question. Then again, we probably do go more in-depth because if you write that as an answer in an exam, you'll probably get a terrible grade, so get the scuba gear on because it's time to descend.'

For a start, games can be seen as a form of task. Once you complete a task, you get dopamine and other feel-good hormones as a reward for achieving something. If something is satisfying and rewards you in this way, you're going to keep doing it. On a psychological and emotional level, you feel as if you've achieved something – positive reinforcement to carry on doing what you are doing.

Gaming is often rewarding on that very basic psychological and neurological level, the things you do in games are just fun and exciting. You don't do paperwork or vacuum things, drive impossibly fast, fight dragons or whatever.

### Escapism

A protagonist in a film is normally a character designed to be relatable to the viewer, part of the 'escapism' aspect. Video games can take this to the next level of immersion into a fictional world.

- Characters that you can model the character on yourself, or create a whole new identity of who you want to be
- **NPCs** directly address you and the narratives revolve specifically around you and your actions as the player character

Equally, when you play a video game you become more than an audience member consuming a text, you are taking on a role within the story. Life will beat you over from time to time, so being able to take a break by exploring some virtual world is a valuable, and a way to de-stress.

### Education

This one is lower down on the list because video games are an overwhelmingly fictional medium. There are very few games that are factual or learning-based apart from ones designed for specific educational purposes. However, while you might not be learning facts and figures from playing video games, you can develop some mental and physical skills and abilities, such as:

- puzzle-solving and lateral thinking
- response and reaction time
- fine motor skills using controllers

### Identity

Another important aspect is forming an identity through video games. There's a popular term, even if it's been mocked and satirised a lot recently in Internet culture, where people place a lot of stock in gaming as a part of their personality and their social

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You might be someone who plays online regularly, and you might talk to people in a way you wouldn't have met in real life – maybe even establishing a friendship online through a game. Equally, real-world friendships may be strengthened through discussing and playing games.

## Real-world competition

E-sports, just like regular sports but with more... 'e'? Even though e-sports (competitive video game play) is a pursuit, competitions and tournaments are just as fiercely fought and widely watched as traditional sports. If you're dedicated enough, and you have some ibuprofen gel handy to fend off muscle aches, you could become a world-class player.

It's a huge phenomenon, with leagues, teams, and solo tournaments being competitive. In South Korea, the birthplace of today's e-sports, the gamer promised land, where the government, the Energy and Ministry of Culture, single seat is a gaming chair, and the country treats it as a very respectable career. It's equivalent to becoming an athlete or a football player. The racing game franchise Gran Turismo, in conjunction with Nissan to find the fastest virtual race driver on track, has been so successful that the skills could transfer over to a real-world circuit. Called GT Academy, the inaugural season was broadcast on TV as a series and proved to be a hit. Some of the winners of the show have gone on to compete in high-level motorsports, all because of a computer game.

So, being really, insanely good at a video game might not be a waste of time at all. It could potentially be a viable career, or even help you with a rare real-world opportunity. It's not just about the game, only is it good for the players, but there are millions of people who enjoy watching. YouTubers/Twitch streamers, just as plenty of people enjoy watching football or racing.

## Prioritising positive emotions

Broadly speaking, emotional response – particularly enjoyment – is the primary reason people play video games, and learning and expanding knowledge is either a secondary reason or not a priority. This is a generalisation, and of course it's not going to be 100% an unbroken rule, but it is an observation about the existing **canon** of video games.

**Emotional feedback** may be a factor in why the intended emotional response is often skewed towards positivity and happiness. You might binge-watch a comedy series, but chances are you probably wouldn't binge-watch a docuseries about homelessness because experiencing an onslaught of negative feelings is intense, and, frankly, it sucks. A fiction film can explore deeply distressing and upsetting topics because it ends after a certain time, and you can go away and process those feelings.

But games don't end, not in the same manner as a television programme or a movie. Developers have to keep audiences engaged with their game for long periods of time. If you feel rubbish, they're not going to keep using it, and then you're going to lose a ton of money.

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## Discussion questions

- 1) What could be an audience use or gratification for The Sims FreePlay?
- 2) Do you think the audience's reasons for playing a video game are different from those for watching a TV show, and, if so, what are these differences?
- 3) Why might video games be described as a more exclusionary form of media for some groups?



## 9. How are video games made?

Any form of media requires a lot of graft and hard work to get it made, and video games are no exception. For clarity, we're not talking about the ins and outs of game studios and all that corporate noise, we're talking about the craft, bro.

Once you've got an idea together and all the #deens has been said, you have to take off your artist beret and put on your builder's hard hat to get a decent product together. If your idea is great but your execution is garbage, people will only ever remember the garbage. Once he came up with his plan for the statue, Michelangelo then had to hammer the hell out of a 17-ton block of marble for years to get it done.

Unless you're an enthusiast, it can seem difficult to grasp how video games are made. If you want to make a film but you've got no money, you can borrow someone's DSLR or shoot it on your iPhone. If you have dreams of making cash from rapping or singing or playing guitar, you can get a cheap microphone and make a start towards that. But if you want to go about making a video game, how the hell do you get started?

### Production process

Like film or television, game design is **multidisciplinary**, meaning that it requires a lot of different areas of tech to come together to produce one complete piece of media. The list below is a guide to how to make a game, but is instead just an insight into the various elements involved.

- **Writing** – video games are highly scripted affairs, and the writing process forms the first steps on the road to a finished product.
- **Voice acting and/or motion capture** – Once you've got the script – now you need to record motion-capture performances from the actors.
- **Original scores** – like cinema, most video games (especially big-budget titles) have been originally composed specifically for the game to create mood, drive action and identify the game. The Nordic-inspired chanting of The Elder Scrolls V: Skyrim is a perfect example, just like the beat-driven bass-heavy music used in the Call of Duty series for action, warfare and rage.
- **Modelling and texturing** – these are the processes of making the virtual environment and objects for the game, as well as then adding the textures, colours, lighting, shadows and other visual elements.
- **Play-testing / beta builds** – you've got to make sure that what you've made is fun. You've also got to make sure that buyers aren't going to hate it. So, what do you do? Well, as a video game designer, you do what's called beta-testing. You pay a group of people to play your product to see what they like, what they hate, and what they think could be improved. This can be a great way to polish a promising-looking game, or even help you avoid a screw-up.

### Artistry or childish games?

Are video games art or not? I don't have the answer to this one – in fact, nobody does. But it is a debate that has been circling around the industry since its inception. It probably keep raging on until the Sun swallows up the Earth.

In the early days, games like Tetris, Pacman, Galaga and the iconic neon arcades of the eighties were pressed to argue that these were on the same playing field artistically as cinema. But these were just the beginnings.

But now that the technology has developed so much, the scope of modern games and their aesthetics is definitely on a par with that of other media.

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## Costs and expenses

The frustrating aspect about trying to make any media or artwork is the inevitable producing it, and a major aspect is the technology you need. There are some forms cheap – you can write a script for next to nothing, you can buy a decent microphone for very little money. You could even make a short film on a microbudget, and you can get a high level of quality if the creativity and dedication are there. But making a game, especially a console game, is an expensive endeavour. There are small developers making brilliant games for everyone, but, as for film or television, you need to have deep, deep pockets to produce. For instance, Grand Theft Auto V is the most successful entertainment product ever made in the years since launch (get bored of that already), but it still cost an absolutely colossal \$265 million to make.



### Discussion questions

- 1) Video games are expensive to develop and produce – why is this? Try to give three elements of production in your answer.
- 2) Why might a game such as Metroid Prime 2: Echoes have been more expensive than The Sims Mobile?
- 3) Referring to Hesmondhalgh's theories on cultural industries, what do multimillion-dollar budgets indicate about the nature of the mainstream video game industry?



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## Show What You Know

- 1) Compared to other forms of fictional narrative media, such as a television series, what are the major differences between how video games such as The Sims FreePlay utilise narrative? Consider structure, character archetypes, and the different technical attributes.
- 2) How does The Sims FreePlay relate to other media? How much does it conform to established categories, how has this been redefined, and what are the effects? Consider the impact of your answer.
- 3) As a form of digital media, what relationship do video games have with technology? How do production and distribution utilise technology, and how do video games compare to other forms of media texts?
- 4) There has been an ongoing debate over whether video games cause violence. Discuss this against the statement that 'video games cause violence', referring specifically to audience theories.

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# Answers

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## 1. 'The Sims' audience breakdown and cultural legacy

- 1) A difference in psychographics might be how much of an interest the players of FreePlay are likely to be much more casual, whereas players of The Sims are likely to be much more serious because the game is much larger and longer.
- 2) The fact that the audience is skewed heavily towards female, instead of being more balanced.
- 3) Content that is mature or niche is likely to limit commercial success by limiting the audience to a niche market instead of broad appeal.

## 2. A history of mobile games – the reborn medium

- 1) Phone displays have become larger and have higher definitions to cope with the growing demand for better graphics. Internet networks have become faster and more versatile for online game play.
- 2) A major industrial change has been existing franchises such as The Sims expanding from console and PC to having mobile versions as well.
- 3) Mobile games are much smaller in size and complexity because of the limited screen space and processing power of phones – they may have less functionality and game content simply because they are not designed to be operated by a controller or keyboard, but by the touchscreen instead.

## 3. What makes The Sims unique?

- 1) Electronic Arts is a major conglomerate with a large amount of power – any criticism or controversy is likely to be met with copyright claims from EA's legal team.
- 2) A player may experience escapism through being able to simulate their own life and shape the lives of the Sims in a way they wish they could do with their own lives. The game provides a form of entertainment from the simulation of life and events of the game.

## 4. Production, distribution and marketing of The Sims FreePlay

- 1) By having character dialogue in the game's own constructed language, EA avoids the need for voice actors in a variety of languages.
- 2) The Sims FreePlay has benefited because the game has been very well received. The reviews are relatively high, there are large numbers of user reviews, and the majority are positive – the game's downloads have probably been helped by this.

## 5. The lucrative market of casual gaming

- 1) Because FreePlay is a mobile game, it requires much less investment both of time and money to play on the go instead of at home.
- 2) A hardcore gamer might use video gaming for the purpose of forming an identity for themselves as a gamer or form social bonds with other players through the game. FreePlay allows them to do this.
- 3) The fact that The Sims FreePlay allows you to pause your game and continue where you left off, instead of being a 'one-and-done' game where your progress is lost, makes it more appealing.

## 6. Microtransactions and the ethical issues surrounding modern gaming

- 1) Microtransactions raise the issue that game companies are potentially taking advantage of the popularity of mobile games with younger audiences.
- 2) Exploitative tactic for and against:
  - a. For – microtransactions are often in games targeted at younger children who have less understanding of the value of money; equally, developers may make games more difficult so that players are more likely to spend money to skip ahead.

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- b. Against – microtransactions are shortcuts, and people can still achieve the game for more time. They have the choice whether to buy or not.
- 3) The Sims FreePlay's gameplay requires long periods of time to achieve things ahead could become an appealing prospect.

## 7. Pocket-sized universe – postmodernism and representation of reality

- 1) Virtual reality is an example of hyperreality where a digital simulation directed by a physical existence.
- 2) Having no written characters and the dynamics of social groups being represented becomes the deciding factor in how groups of characters are represented through their Sims.
- 3) Simlish can be described as a simulacrum of real languages, as it expresses words and a meaningless gibberish that resembles a real language but with no

## 8. Why do people play video games?

- 1) These are example answers, as there can be many applicable uses and gratifications, reasoning and explanation.
  - Escapism – because of the fantasy setting and the heroic player character
  - Entertainment – the portable nature of the game means it could be used e.g. on public transport.
  - Entertainment – long-form story combined with the exciting nature of the game
- 2) People might play a game for social reasons; people may play games more for emotional reasons, as they would when they watch a film; they may play games for shorter periods of time than the time spent watching a film, which tends to be two hours.
- 3) Video games could be described as being exclusive to new audiences because you can be bad at playing a video game, unlike other forms of media (e.g. film) and games might put off new players because they don't enjoy the feeling of making

## 9. How are video games made?

- 1) The process of making a video game is multidisciplinary and requires a number of skills as voice acting, music recording, motion capture, 3D modelling, texturing, coding, etc.
- 2) Metroid Prime 2: Echoes was made in 2004, when computer technology was more expensive and much more expensive than the same technology needed to develop a mobile game like Sims FreePlay. Equally, Prime 2 is a full console game, which would have taken longer to develop and produce.
- 3) The huge budgets of mainstream games indicate the fact that the video game industry is commercialised and that these development companies are ultimately run for profit, to get their money back and then some in order to survive.

## Show What You Know

- 1) Narratology comparison between film/television and video games.
  - a. Character archetypes are similar in that both conventional media and video games have protagonists and antagonist driving the plot.
    - i. Video games are more heightened in the moral divide between good and evil as the player has to often actively fight the villain.
    - ii. Film and television often have more moral ambiguity in their heroes, who are damaged and conflicted, whereas game heroes are the audience's ideal, clear-cut.
  - b. Narrative structures are different because of the media form.
    - i. Many video games have a set storyline, but many also have open-ended narratives where the player's action affects the ending.

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- ii. The Sims FreePlay has even less of a narrative structure because it has no character in the story.
  - c. Stories in film and television are often much shorter and fixed due to the time constraints of the medium.
  - d. Game stories have similar narrative arcs and result in a final climactic end which is much longer.
- 2) The Sims FreePlay with regard to genre.
- a. The genre is social simulation.
  - b. The conventions exhibited in The Sims FreePlay are lack of a player character, the ability to create a virtual world, the influence of simulated virtual people and the lack of drama.
  - c. The Sims FreePlay conforms to the genre conventions closely, even though social simulation is not a major industry.
- 3) How video games utilise technology compared to other media forms.
- i. Video games are wholly reliant upon technology as they couldn't exist without it.
  - ii. The production process relies upon technology including coding, physics, graphics, animation, sound and dialogue recording.
  - iii. Distribution relies upon customers owning the hardware (PC, consoles, etc.) and the games are either physical copies or online digital marketplaces and downloads.
  - iv. Compared to conventional forms of media, video games are the most reliant on technology. Television predominantly use human actors and real-world settings/locations, whereas video games with added VFX, whereas 100% of video game visual content has been generated by computers.
- 4) Video games cause violence – for and against argument.
- a. FOR
    - i. Video games often use violence as a major component of their content.
    - ii. Unlike in many films and television programmes, there is little focus on the real-world ramifications of the violence.
    - iii. Unlike pre-recorded media, you as the player are actually choosing to engage in potentially harmful and damaging psychologically.
    - iv. Bandura's media effects study on the aggression of children exposed to violent media suggests a possible link between consumption of violent imagery and physical aggression.
  - b. AGAINST
    - i. Video game violence is often far less visually graphic than film violence, making it obviously unreal.
    - ii. Many video game enemies are not human.
    - iii. Many films and television programmes display violence in a similar way to video games. There has never been a concrete link between consumption of media and violence.
    - iv. The Bandura media effects theory has been criticised for being overhyped and both small in scale and solely focused on young children.

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