

Authors:

'Fantastic, very supportive and patient.'
Elizabeth C, Health & Social Care Author

'I have been repeatedly impressed and happy with the changes recommended. I believe that this project has been much enhanced by the input of the staff at ZigZag. Thank you so much; I am a very happy bunny.'
Frank B, Economics Author

'I would like to say that I am amazed at the expertise of the ZigZag team. I thought the correction and the finishing off of my last resource were superb.'
Stéphanie F, French Author

'Basically, I just love working with ZigZag because I feel valued!'
Josie C, Film Studies Author

'Fantastic! Very detailed and helpful feedback. Excellent communication throughout. Attentive proofreading and effective formatting.'
Ruth M, English Author

'Very positive, supportive and thorough. For a new author like myself it made the whole process very straightforward.'
Paul S, Computer Science / ICT Author

'I have always found ZigZag staff to be supportive, helpful and encouraging throughout every stage of the process.'
Therese K, English Author

'Fantastic editorial support. Very helpful, constructive and efficient. Please keep in touch!'
Josie C, Drama Author

'I have been particularly impressed by the rigour of the whole process, together with the formatting and detailed proofreading. The support and guidance provided have been excellent too.'
Nicholas F, Science Author

Achieve Excellence at ZigZag Education



We take huge satisfaction in aiming for and **achieving excellence** – whether in the products we publish, our work ethic or the office environment. Below you will find quotes from teachers who buy and review our resources, authors who work with us and colleagues from ZigZag Education.



Customer Service:

'Can I just take a minute to commend you for what is truly awesome customer service? I phoned at a time which I believe was 4 minutes before your office hours ended, and yet you dealt with me superbly and in no way hurried me; indeed, you spent quite a while ensuring that my problem could be solved. This sort of customer service is rare in this day and age, and I was blown away by it!'
D Dicks, Customer

'It is rare to find such fantastic service when dealing with educational suppliers! I am very impressed with both you and ZigZag.'
J Brown, Customer

'Service is fab, resources are excellent. You definitely help with achieving the grades.'
M Qume, Customer

'Very many thanks for your speedy and professional service.'
M Depta, Customer

Teachers:

'Absolutely fantastic – one of the best resources I have seen! Great originality.'
J Churchill, Teacher & Peer Reviewer

'All ZigZag resources I've used have been excellent.'
A Pattinson, Teacher & Customer

'It is perfect – they just get better and better! ZigZag resources are by far the best resources on the market and save teachers so much time!'
J Blencoe, Teacher & Peer Reviewer

'ZigZag Education sell the best educational resources.'
A Ahmed, Private Tutor & Customer

'Buy ZigZag resources over any others. They are worth more than anything else.'
B Carter, HoD & Customer

'I cannot imagine anyone needing anything else.'
B Kemp, Teacher & Peer Reviewer

'ZigZag Education offers excellent educational resources that students really benefit from and love using.'
A Ahmed, Tutor & Peer Reviewer

'Once again ZigZag have thought of everything and come to the teachers' rescue!'
S Pearson, HoD & Customer

Employees:

'The staff are absolutely wonderful to be around and work with – they are always so helpful and friendly and go out of their way to make you feel welcome and assist you with tasks. A smaller team allows each individual to shine – be themselves and see that their contribution is making a difference.'
Andrew R, Expert Writer

'I enjoy working for ZigZag because the company really cares about their employees. Personal development is encouraged and supported, I'm made to feel rewarded for my hard work and am made to feel an important part of the company despite working away from the office. Flexible hours are a huge benefit to juggling work / family life. Great mix of people and a social company.'
Nadine W, Expert Formatter

'The thing I like the most about ZigZag is the amazing team of extremely capable people and the widely promoted proactivity, where everybody works as a team to help to reach an objective, putting together their different skills. I also appreciate the multiple socials ZigZag organises and the effort put into every one of them to make sure it's a success, which promotes well-being and bonding between employees.'
Simona A, Business Support Administrator

'I enjoy being part of the production team because everybody is really nice, clever and super helpful! And my line manager is friendly, supportive and understanding.'
Rosanna W, Expert Formatter